

## Quality and Continual Improvement Policy Statement

This AK SHEHU Limited Quality and Continual Improvement statement must be posted or made available at all company locations, including sites and the corporate headquarters at 104 Abbots Wood Road in Luton, Bedfordshire.

In order to improve efficiency and the delivery of high-quality services to the company's clients in line with the evolution of company objectives, the firm retains the right to change the QMS at any moment. According to the amending method, all changes will be recorded.

In order to ensure quality, it is the policy of the Directors of AK SHEHU Limited to invest in the improvement of management quality, process fit, resource capabilities, and customer response.

The company has conceived, developed, and implemented their QMS for conformity with ISO 9001:2015 in order to promote the company's quality objectives. This system is intended to help in the accomplishment of organizational goals. The company's initiative is what drives other quality goals.

According to the audit schedule, the QMS is subject to both internal and external audits.

- The directors of AK SHEHU Limited have made it a priority to constantly enhance the company's operations in: Fulfilling contractual obligations and providing quality products.
- achieving realistic customer satisfaction goals
- aiming to enhance current best practices in the sector.
- maintaining high internal performance standards as measured by customer satisfaction.

**Signed on behalf of Directors.**